

TERMS & CONDITIONS THE AMBASSADOR

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Article 1 - Identity

Statutory name: THE Hospitality Embassy BV

Trade name: The Ambassador

Chamber of Commerce number: 150702. Registered with the Chamber of Commerce in Curaçao

Visiting address: Brakkeput Abou 239

Article 2 - Applicability

2.1. These general terms and conditions apply to every offer by the lessor and to any distance contract concluded between the lessor and the tenant.

2.2. Deviation from the general terms and conditions is only possible in writing.

2.3. If one or more provisions from the general terms and conditions are not legally valid, the general terms and conditions will remain in force for the remainder.

2.4. These general terms and conditions and all agreements and disputes that may arise or are related to the general terms and conditions or the use of the lessor website or services, are subject to Dutch law.

Article 3 - Provision of information, prices and costs

3.1. The content of the website has been compiled with the utmost care. However, the lessor cannot guarantee that the information is always correct, complete and up to date. No rights can be derived from the information presented on the website. The lessor therefore accepts no liability for any inaccuracies.

3.2. Discounts and/or special offers can no longer be used once the reservation has been confirmed for the lessor.

3.3. The lessor has the right to implement price increases as a result of statutory regulations and to settle these with the tenant.

3.4. The sales tax is determined by the local government. The tenant always owes the applicable rate of turnover tax.

3.5. In addition to the rental price, the tenant also owes costs for the use of electricity (above 50 KWh per day), costs for extra services (if applicable) and turnover tax / tourist tax.

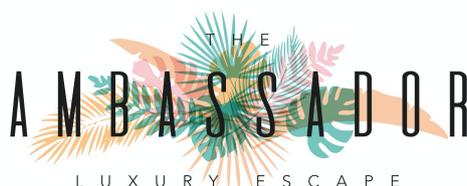
Article 4 - Reservation, rental agreement

4.1. A rental agreement is concluded between the tenant and the lessor when the reservation request is confirmed in writing by the lessor and the tenant does not inform the lessor in writing within 2 working days after confirmation of the reservation that he wishes to cancel the reservation.

4.2. Confirmation of the reservation by the lessor to the tenant takes place within 5 working days.

4.3. The tenant must check the correctness immediately after receiving the reservation. Any inaccuracies must be reported immediately to the lessor.

4.4. Changes by the tenant, after the conclusion of the rental agreement, in the reservation will not simply be accepted by the lessor. It is always at the lessor discretion whether and to what extent the changes are accepted.



Article 5 - Cancellation

- 5.1. In case of cancellation up to 2 months before arrival date, the costs are 25% of the rent.
- 5.2. In case of cancellation from 2 months or later before the arrival date, the costs are the full rent plus additional costs.
- 5.3. In the event of a no-show, the tenant will in all cases owe the full rent including all additional costs (sales tax).
- 5.4. If the tenant leaves later and / or earlier than on the agreed dates, the lessor is not obliged to refund the rent or part thereof.
- 5.5. Cancellation is only possible in writing to the lessor.

Article 6 - Deposit, payment.

- 6.1. The tenant must make a down payment of 70% of the rent due plus additional costs to be paid at the time of booking.
- 6.2. The tenant must pay the remainder of 30% of the rent due plus additional costs no later than 2 months before the arrival date.
- 6.3. If it appears on arrival that the rent due plus additional costs has not been paid (in full), the (remainder of the) amount due must be paid on the spot. If payment is not made, the lessor is entitled to deny the use of the accommodation.
- 6.4. The lessor has the right to cancel the reservation and to let the accommodation, without notice, to third parties if the full rent plus additional costs have not been paid.
- 6.5. The tenant is obliged to pay a deposit of € 500 to the lessor before using the accommodation. The deposit will be paid on the day of arrival on the spot by the tenant by means of a credit card or will be paid upon booking.
- 6.6. If no damage has been done to the accommodation or no additional services have been purchased, the deposit will be refunded after the rental period.
- 6.7. Additional services booked during the stay should preferably be paid by credit card or by debit card payment.

Article 7 - Tenant obligations

- 7.1. The tenant must adhere to the rules applicable by the lessor, local manager and / or local authorities.
- 7.2. To the extent that a household regulation applies, the tenant must adhere to this.
- 7.3. The lessor has the right to immediately remove the tenant and his / her travel companions from the accommodation if rules from paragraphs 1 and 2 are violated. In that case, the tenant is not entitled to a refund of (part of) the rent.
- 7.4. If the lessor seriously suspects that the tenant is acting in violation of the law and / or public order and / or the general terms and conditions, the landlord or manager is authorized to access the accommodation.
- 7.5. Local regulations require that the tenant and his / her travel companions identify themselves upon arrival. If no ID can be shown, the landlord cannot accommodate the tenant in the accommodation.



- 7.6. The tenant will only use the accommodation as a holiday or other short-term stay.
- 7.7. Overnight accommodation is allowed in the accommodation, up to the maximum number of people stated in the reservation. Only the persons mentioned in the reservation are entitled to stay overnight in the accommodation.
- 7.8. The tenant is obliged to treat the accommodation and the associated inventory carefully. The tenant will leave the accommodation in an orderly condition. All damage caused by or on behalf of the tenant or his / her travel companions to the accommodation and / or inventory must be reported immediately by the tenant and will have to be compensated immediately.
- 7.9. The tenant is obliged to properly close the accommodation in his absence.
- 7.10. The tenant is responsible for the correct use and lawful use of the mains electricity, internet and peripherals available in the accommodation. The lessor is not liable in the event of damage due to incorrect use of the mains power, internet and the peripherals present.
- 7.11. Pets are not allowed.
- 7.12. Smoking indoors is not permitted.
- 7.13. The tenant is not allowed to sublet the accommodation or otherwise use it to third parties.
- 7.14. Tenant must be 18 years and older, his / her travel companions must be at least 16 years. The Ambassador uses the adult only concept.
- When renting the entire villa, the tenant must be at least 18 years old. The age limit does not apply to his / her travel companions.

Article 8 - Liability

- 8.1. With due observance of the paragraphs below, the lessor is liable to the tenant if the tenant has suffered financial loss as a result of an attributable failure by the lessor to fulfill the lessor's obligations under or upon the conclusion of the lease.
- 8.2. The lessor is not liable insofar as the tenant can recover any damage under an insurance policy.
- 8.3. The lessor is not liable for damage and costs as a result of burglary and theft, accidents in and / or around the accommodation (including parking), weather, malfunction of water and electricity facilities, nuisance by third parties.
- 8.4. Liability for damage and costs that the tenant may suffer in the course of his business or profession is excluded.
- 8.5. The lessor can never be held liable for damage suffered by accidents in and around the pool of the accommodation, in and / or around the accommodation and around in and / or the accommodation including the garden and parking.

Article 9 - intellectual property website, privacy

9.1. Tenant acknowledges and agrees that the website contains material that is protected under copyright. You may download material published on the website for non-commercial purposes. Tenant agrees not to acquire ownership of the content downloaded.

9.2. Data provided by the tenant to the lessor is included in a software package. This data can be used to provide specific information and offers about or from the landlord.

9.3. The landlord will also send correspondence digitally. Where these terms and conditions refer to in writing, this also means by email.

9.4. Camera surveillance is provided on the outside of the accommodations for the safety of the tenant and her property. Images can be shared at the request of official authorities.

Article 10 - Complaints

10.1. Any complaints related to the accommodation must be reported directly to the lessor.

10.2. If a complaint is not handled satisfactorily, the tenant must submit the complaint to the lessor in writing up to seven days after the departure date. The lessor will then handle the complaint with the utmost care.